



# Valerio Volpe

 English Version

## About Me

In my professional career I have mainly worked in the Information & Communication Technology sector and I have held positions with increasing responsibility: IT Support, Developer, Business Intelligence, Project Manager, and ICT Manager. I initially worked in consulting Companies and later for the Pharmaceutical Company I worked in a dynamic and changing environment and in relations to people at all levels. I have successfully met challenges in new growing companies like start up and joint venture with motivated and ambitious team and, I faced the change management in a consolidated environment. I've got the opportunity to deal with multiple business areas: Finance, Sales, Engineering, Supply Chain, Manufacturing, Business Intelligence, Web portals, *Digital Transformation* and the *Internet of Things*. I am a determined person with clear approach to problem solving, communication skill and apt to work for both personal and team goals. In my spare time I work on personal projects such as Video Productions, Web Applications and Photography.

## My Beliefs

"I don't care how senior or junior they are. The difference between the great and the mediocre in tech is passion – and you shouldn't spend a cent on someone that doesn't have it."

Matthew Carswell

"Straddling the line between business and technology isn't without its challenges but, the CIO who can embrace both responsibilities and bring a sense of balance to the role is one who will create value within the company and become one of the key driving forces behind business success."

## Soft & Hard Skills

Leadership



Collaboration



Project Management



Data Analysis



Problem Solving



Negoziation



Digital Trasformation



Change Management



Vision/perspective



Organizational development



Cloud Computing



Software Architect



**2004 – Current**

Istituto Biochimico  
Italiano  
Aprilia (LT)



**ICT Manager**

Reporting to the Company CFO I am in charge on the information and communication technology department across IBI manufacturing plant placed in Aprilia (LT). In this role I manage internal and external resources, projects and day by day users support services with the aim to guarantee business needs are fully met in accordance to ICT Corporate strategy. My main responsibilities:

- ✓ Planning of the ICT system, setting priorities, in accordance with the company management, in line with the resources, budgets allocated and strategic business objectives;
- ✓ Internal consulting activities to support the company's business favouring the identification of technological solutions;
- ✓ Define IT budget with the responsibility and decision-making autonomy to introduce IT solutions that are also of significant economic impact;
- ✓ Definition of the IT strategy for the maintenance and development of the entire technological infrastructure;
- ✓ Analysis, planning, implementation, start-up and management of approved solutions;
- ✓ Optimize through a continuous cost/benefit study the economic management of systems in the face of the needs expressed by the Management, the user community and the drivers that determine the total cost of ownership (TCO);
- ✓ Software implementation for the management of IT services;
- ✓ Supervision and coordination of it staff activity;
- ✓ Maintenance and development of the entire technological infrastructure;
- ✓ Project management for the implementation of internal projects;
- ✓ Development of Business Continuity plans and coordination of Disaster Recovery tests.

I have been team leader of various projects, including:

- ✓ Business Management Software Implementation (ERP);
- ✓ Implementation of Business Intelligence Software and Toll of Budget & Forecasting;
- ✓ Mapping of the processes and analysis of the intercompany flow of the Group's companies (Rolling Forecast, Orders, Factualization) through computer interface between the various management systems;
- ✓ Validation of company computer systems according to current regulations (*CFR 21 PART XI*).

In addition, I have carried out high-tech projects, always in order to keep IT services high, reduce their costs and optimize management. One of the most recent has been to create applications for Mobile to streamline some critical business processes in order to simplify their "use" by Executives and Executives



I dealt with compliance projects (*CFR 21 PART XI*) for all validated information systems in order to guarantee *Data Integrity* and therefore to manage in a structured and centralized way everything related to access profiles on every Company Computer system.

I was KeyUser of a Lean Manufacturing business project in order to ensure the continuous improvement of processes through the use of IT tools that support the Business in strategic choices through synoptic dashboards and complete mapping of data on the various company information systems.

**I am currently part of the Innovation and Competitiveness group born with the aim of introducing technologies to promote business development with a view to reducing costs**

Before becoming IT Manager (from 2004 to 2008) I had a more operational role and I answered directly to the CEO (as INTERIM Manager of Information Systems) At that time, in addition to managing the entire IT infrastructure, I dealt with redesigning and developing the new corporate intranet with a series of services delivered directly via the web. In addition, in complete autonomy, I took care of the analysis, design and development of the software for the management of the medical-scientific activity of our ISFs.

**2002 – 2004**

Gi Group  
Milano



### ICT Specialist

Responsible for corporate reporting using tools such as Reporting Services and other dashboards or IT analysis tools, built specifically for the Executives of Worknet S.p.A.

Head of the Company Intranet and WEB Applications built internally.

Project manager and developer of the company expense reimbursement system. Responsible for the interfaces between the various company information systems.

IT support for all branch personnel throughout the country.

**2001 – 2002**

Netgroup  
Marigliano (NA)



### Junior Developer

Development of web platforms in ASP and HTML language:

## Education

**1999**

I.T.C. A. Masullo  
Nola (NA)

### Diploma

High School diploma in *Computer technology*

Final grade: 76/100



## Training

<b>2019</b> Milano	<b>Master Digital Trasformation</b> With Arthur Langer (Director Columbia University for Technology Management)
<b>2019</b> Ibi	<b>“Coaching a sostegno del management”</b> Business Training Course
<b>2019</b> Shenker (LT)	<b>English Course</b> Intermediate
<b>2013</b> Comedata	<b>ITIL Foundation v.3</b> Certification
<b>2011</b> ibi	<b>Lean Thinking</b> Business Training Course
<b>2010</b> ibi	<b>English Course</b> Intermediate
<b>2010</b> Ibi	<b>“Comunicazione &amp; Organizzazione Aziendale”</b> Business Training Course
<b>2010</b> ibi	<b>“Comunicazione e relazioni interpersonali”</b> Business Training Course

## Language

**Native Speaker**  **Italian**

**Other Language**  **English**

Understanding		Speaking		Writing
Listening	Reading	Interaction	Production	
B2	B2	B1	B1	B2

## Technical Skills

<b>Platforms</b>	Windows 10©, Windows 8©, Windows XP©, Windows Vista©, Windows 7©, Windows 2000©, Windows 2003©, Windows 2008© Mac OS X
<b>Technologies</b>	Web Services, XML, Windows Forms, ADO.net, Sql Client, VBA, ADO, JET, OLEDB, ODBC.
<b>Software</b>	Microsoft Office, Microsoft Project, Microsoft Visio, Adobe Photoshop



**Languages  
DBMS**

Visual Basic, VBScript, JavaScript, Transact-SQL, HTML, PHP, ASP, CSS, JQuery  
Microsoft © SQL Server, Microsoft© Access, MySQL.

**Other Info**

I was born in Naples on January 10th, 1981. I am married and father of 3 wonderful children. I am very sensitive to the issue of sustainability because I believe that we are all responsible for what happens around us and it is important to change our attitude to protect the planet and people. In the past I worked on a project of my own creating a brand linked to a chain of restaurants where you can eat in a tasty and conscious way.

I have an obsessive attention to detail in everything I do because I believe that the presentation of a product or service is a very important thing.

I am a sociable, dynamic, curious and enterprising person. Used to enriching the workflow in a team with personal ideas thanks to a strong propensity for problem solving. I actively rework the tasks entrusted to me, contributing to the development of new work tools aimed at automation and reducing company costs. I have leadership skills, a sense of organization, a good aptitude for project management and the ability to define organizational flows and processes.

In recent years I have acquired a thorough understanding of the organization and functioning of the company, in its various economic and technological components, such as to have a unitary and organic vision of the same. Orientation to the analysis and solution of business management problems in contexts where information and communication technologies (ICT) have a fundamental value, that is, for those companies that operate in the ICT sector, or that make ICT a strategic use.

*In compliance with the GDPR and the Italian Legislative Decree no. 196/2003, I hereby authorize you to use and process my personal details contained in this document*

A handwritten signature in black ink, appearing to read 'Valerio Volpe'.

